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A California Public Agency

### CALIFORNIA AFFILIATED RISK MANAGEMENT AUTHORITIES (CARMA)

### 19th ANNUAL WORKSHOP <u>A G E N D A</u>

Bodega Bay Lodge 103 Coast Highway #1 Bodega Bay, CA 94923 (707) 875-3525

Thursday, January 12, 2012 11:00 a.m. – 5:00 p.m.

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	6.	Financial Auditor: Sampson, Sampson & Patterson, LLP	

### G. Closing

### CARMA NINETEENTH ANNUAL WORKSHOP JANUARY 12, 2012

### **CURRENT STATUS OF CARMA**

**SUBJECT:** Review of the CARMA Mission Statement

### **BACKGROUND AND STATUS:**

Each year, and at its annual workshop, the CARMA Board of Directors reviews the current Mission Statement to determine if it remains relevant and functional as a statement. During its annual review, the Board determines if any of the statement would need to be updated to reflect a change in its philosophy from a coverage, operational, and financial standpoint.

This year, and in light of impending legal trends, how CARMA is performing now, how CARMA will be performing in the future, and possible new approaches to a continued financial protection for CARMA and its members, the Mission Statement has been included in the agenda for the Board's review.

Ms. Karen Thesing, Executive Director, will lead the Board on the review of the CARMA Mission Statement.

### **REFERENCE MATERIALS ATTACHED:**

Mission Statement for CARMA

### Mission Statement

CARMA is dedicated to innovative approaches in providing financial protection for its public entity members against catastrophic loss.

### **CURRENT STATUS OF CARMA**

SUBJECT: Review of 2009 SWOT Analysis – Are the Comments Still Valid for 2012?

### **BACKGROUND AND STATUS:**

In March 2009, the CARMA Board of Directors participated in a situational analysis to identify the strengths, weaknesses, opportunities, and threats (SWOT) as perceived by CARMA, its Board, and Member JPAs.

By participating in such a process, this type of strategic planning assists an organization in dealing with the changes it will experience in the immediate future and in the years ahead. During its 2009 session, the Board discussed a variety of primary concerns such as funding issues, CARMA's ability to accommodate the needs of itself and members, confidence and self-insured retention (SIR) levels, competition, etc.

This item has been included on the agenda to provide the CARMA Board of Directors the opportunity to review the 2009 SWOT analysis and to make a determination if the statements that arose out of the session are still valid, or if a need exists to re-generate or revise these statements in light of the possible challenges and concerns that may impact CARMA during 2012 and forward.

Ms. Karen Thesing, Executive Director, will lead the Board on the review of the 2009 SWOT comments.

### **REFERENCE MATERIALS ATTACHED:**

• 2009 CARMA SWOT Comments

Agenda Item B.2.

## Strengths

Weaknesses

Price Sensitivity

Ability to accommodate the needs of all the underlying pools.

### **Threats**

- Underselling by other organizations
- Not able to bring other JPAs into CARMA (large JPAs)
- Equity level
- Competition



- Evaluate the "needs" versus the "wants" of CARMA
- What risk level is CARMA as a whole comfortable with?
- Confidence levels
- SIR Levels
- Where should CARMA be to be competitive?
- Additional coverage—EPL?

### CARMA NINETEENTH ANNUAL WORKSHOP JANUARY 12, 2012

### **CURRENT STATUS OF CARMA**

**SUBJECT:** Past Initiatives

### **BACKGROUND AND STATUS:**

Annually, the Board of Directors sets strategies and initiatives for the upcoming fiscal year, and takes action to approve these at the following Board of Directors' meeting, usually held the next day. Under Item E. – *Strategies and Initiatives for 2012* of the workshop agenda, and based upon the issues discussed today, the Board will have an opportunity to discuss and determine those strategies and initiatives that will be for the 2012/2013 fiscal year.

Included with this report and for comparison purposes, is a matrix of the strategies and initiatives for the past three fiscal years. Notably, the Board's goals have fallen into three basic categories, namely: (1) Coverage; (2) Communications/Marketing; and (3) Operations. For the 2009/2010 fiscal year, the Board's focus was also on Governance.

Ms. Karen Thesing, Executive Director, will discuss the three-year comparison of the past initiatives with the Board.

### **REFERENCE MATERIALS ATTACHED:**

• Three-Year Matrix Comparison – Strategies and Initiatives

0100/0000	100/0100	2017/1100
Coverage:	Coverage:	Coverage:
<ul> <li>Experience Modification Modeling</li> </ul>	<ul> <li>Determine if airport vehicles</li> </ul>	<ul> <li>Marketing of Excess/Reinsurance –</li> </ul>
<ul> <li>Alliant to market CARMA excess</li> </ul>	operating off airport property are	More Aggressive Marketing and
placement	covered	Quota Sharing Above the \$3
<ul> <li>Expansion/Contraction of Coverage, EPL,</li> </ul>	<ul> <li>Research uninsured/underinsured</li> </ul>	Million pooling level.
Subsidence	motorist law coverage	
<ul> <li>Analyze utilization of flexible SIRs</li> </ul>	<ul> <li>Alliant seek quotes for \$3 M ex \$1</li> </ul>	
	M and \$2 M ex \$1M coverage.	
	Examine possibility of quota sharing	
	<ul> <li>Revisit MOC and inverse coverage</li> </ul>	
	<ul> <li>Investigate sub-limits for inverse</li> </ul>	
	coverage	
Communication/Marketing:	Communications/Marketing:	Communications/Marketing:
<ul> <li>Internal Marketing to Members</li> </ul>	<ul> <li>Establish a schedule for staff to</li> </ul>	<ul> <li>Continued Outreach to Members</li> </ul>
<ul> <li>Branding CARMA in JPA industry</li> </ul>	attend member JPA Board meetings	<ul> <li>Emphasis on Claims Reporting and</li> </ul>
	to present information about	Litigation Management
	CARMA	
Operations:	Operations:	Operations:
<ul> <li>Transition Executive Director</li> </ul>	<ul> <li>Create/evaluate scenarios for</li> </ul>	<ul> <li>The application of the Ex-Mod to</li> </ul>
<ul> <li>Vendor Expectations/Evaluation Process</li> </ul>	special inverse funding. Evaluate	the Reinsurance Layer above the
	methods to allocate cost of the fund	\$3 M x \$1 M pooled layer
	amongst the members	<ul> <li>Evaluate Method of Calculation</li> </ul>
	<ul> <li>Expand number of years</li> </ul>	and Member Allocation and clarify
	used for ex-mod calcs	definition of "member equity."
	<ul> <li>Evaluate a baseline to</li> </ul>	
	determine funding	
	<ul> <li>Evaluate how long claims are taking</li> </ul>	
	to resolve and close	
Governance:  • Evaluate participation in other IPA — CSAC-		
EIA		

### MEASUREMENTS OF HOW WE ARE DOING

**SUBJECT:** First Tier – Claims Severity and Frequency Reports

### **BACKGROUND AND STATUS:**

At the annual workshop, the CARMA staff normally provides general claims data for:

- Open/Closed by Program Year as of 12/31/11
- Total Paid / Total Incurred by Program Year as of 12/31/11
- Overall Frequency (All Program Years) as of 12/31/11
- Overall Severity (All Program Years) as of 12/31/11

This year, this information has been supplemented with additional charts illustrating: (1) Overall Frequency and Overall Severity by Major Claim Type by JPA; and (2) Claim Type Frequency Trends. The results of these supplemental charts will be discussed in detail, including the following:

- All Claim Types, with the exception of Dangerous Condition, reveal an upward frequency trend, with Police Claims showing the sharpest increase in frequency; and
- Within the Police Claims, Police Civil Rights and Excessive Force Claims were singled out; this type of claim shows a sharp increase in frequency, as well.

Ms. Rebecca Lane, Assistant Litigation Manager, will provide an overview on the loss analysis and answer questions from the Board of Directors.

### REFERENCE MATERIALS ATTACHED:

None

Agenda Item C.1.

### MEASUREMENT OF HOW WE ARE DOING

SUBJECT: Second Tier – Financial Benchmarks
Target Equity Ratio Results

### **BACKGROUND AND STATUS:**

CARMA developed Target Equity Benchmarking Ratios beginning with the 2006/2007 program year in order to provide guidance to the Board of Directors in making annual funding, dividend, and assessment decisions. The intent of the ratios was not to mandate a course of action should ratios fall within or without the target parameters. The ratios are a tool to use in determining the overall health of the program and to provide a comparison of various benchmarks from year to year.

The Benchmarking Ratio results have historically been presented at the annual workshop using numbers from the prior year-end financial statements. However, last year target equity ratios using both year-end and projected numbers were analyzed. Staff deemed this additional analysis necessary due to favorable swings subsequent to year end. This year, however, the swings subsequent to year-end indicate adverse development, illustrating the unpredictable nature of excess liability coverage.

The Benchmarking Ratio Results as of June 30, 2011, and Projected as of December 31, 2011, reflect the following fluctuations in equity:

•	June 30, 2009	\$ 9,339,990
•	June 30, 2010	\$ 8,128,643
•	June 30, 2011	\$ 10,172,475
•	Dec. 31, 2011 (Projected)	\$ 7,826,828

The following program years experienced significant adverse development between June 30 and December 31, 2011 as shown in the attached exhibit "CARMA Future Equity Analysis":

- **2002/03** One open claim's case reserves increased from \$300k to \$500k, requiring a \$200k increase in IBNR reserves.
- **2005/06** The 3/31/2011 financial statements reflected the updated reserves as of the recent actuarial study. At the time there were \$4.2M in case reserves. Recent activity reflects \$4.5M in payments and \$1.5M in new case reserves, requiring a \$1.5M increase in IBNR reserves.
- **2006/07** There were \$900k in case reserves at 3/31/2011. Recent activity reflects \$1.1M in payments and \$670k in new reserves, requiring a \$900k adjustment to IBNR reserves.

Agenda Item C.2.

• **2007/08** – Case reserves have been \$0, but recent activity reflects \$1M in payments. A \$700k increase in IBNR reflects the unreserved activity.

Changes in the benchmarking results from 6/30/2011 to 12/31/2011 are explained as follows:

Ratio	Status Change	Reason for Status Change
Equity to SIR	Pass to Fail	Equity is projected to be \$7.8M as of 12/31/2011. The Equity to SIR benchmark requires equity of \$9M.
Operating	Pass to Fail	The loss ratio portion is a factor of claims expense to contributions. This ratio is projected to increase from 54% to 134% due to significant adverse development.
Change in Equity	Pass to Fail	Equity is projected to decrease by 23% as of 12/31/2011.

This is a preliminary assessment of CARMA's financial position. Staff will provide a review at the Workshop referencing the attached backup materials.

### **REFERENCE MATERIALS ATTACHED:**

- Target Equity Policy
- Internal Benchmarking Ratios as of June 30, 2011
- Internal Benchmarking Ratios Projected as of December 31, 2011
- CARMA Future Equity Analysis

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### California Affiliated Risk Management Authorities (CARMA) Target Equity/Return of Equity Policy Statement

### I. PURPOSE

The purpose of this policy statement is to give guidance to the Board of Directors in making annual funding, dividend and assessment decisions for the CARMA program. By adoption of this policy statement, the Board of Directors acknowledges the long-term financial strength of the CARMA program is of utmost importance.

The Board of Directors acknowledges there is a high degree of uncertainty in the annual actuarial estimates due to the possibility of occasional catastrophic claims and inconsistent or inaccurate case reserving; therefore, the Board of Directors desires to fund the CARMA program in a cautious and prudent manner and return equity to its members in an equally cautious and prudent manner. It is the policy of CARMA to conservatively fund its programs to maintain sufficient assets to pay all losses and avoid substantial fluctuations to contributions.

In order to fund program years in a fiscally prudent manner, the CARMA Board of Directors collects contributions at an actuarially determined confidence level as determined by the Board annually. The CARMA Board of Directors strives to annually collect at the 70% confidence level or higher as determined by the actuary.

In addition, as provided in the CARMA governing documents, dividends may be declared and paid solely at the discretion of the *Board* after a program year is at least 5 years old and is funded at least at a 70% confidence level and provided that the combined assets of the *program years* after the dividend shall equal or exceed a 70% confidence level.

### II. **DEFINITIONS**

- "Claims Paid to Date" is the amount actually paid on reported claims at the date of valuation. "Claims Paid to Date", includes those amounts paid for both defense and indemnity of claims.
- "Confidence Level" is a statistical term used to express the degree to which an actuarial projection (usually "Ultimate Net Loss" or "IBNR") will be an accurate prediction of the dollar losses ultimately paid for a given program year or combination of years. The higher a "Confidence Level" the greater certainty the actuary has that losses will not exceed the dollar value used to attain that "Confidence Level".
- "Equity" is the amount of funds remaining, after deducting all administrative and excess insurance costs, available to pay claims in excess of actuarial expected losses discounted for investment income at the actuarially determined "Expected" "Confidence Level".

- "Expected Liabilities" is the total of all "Outstanding Reserves" and "IBNR", discounted, at the "expected" confidence level, which by industry standard translates roughly to the 50% to 56% "Confidence Level" as determined by the independent actuary.
- "Incurred But Not Reported (IBNR)" is the estimate of the funds needed to pay
  for covered losses that have occurred but have not yet been reported to the
  member and/or CARMA. "IBNR" includes (a) known and unknown loss events
  that are expected to be claims; and (b) expected future development on claims
  already reported.
- "Net Contribution" includes the total contributions from members less the excess insurance cost.
- "Net Present Value" is the discounting of future cash flows to current values by taking into account the time-value of money.
- "Self Insured Retention" is the maximum amount of exposure to a single loss retained by CARMA.
- "Outstanding Reserves" are the sum total of unpaid case reserves in the "Self Insured Retention" as determined by the CARMA Litigation Manager.
- "Ultimate Net Loss" is the sum of "Claims Paid to Date", "Outstanding Reserves" and "IBNR", all within CARMA's "Self Insured Retention". It is the estimate of the total value of all claims that will ultimately be made against members for which CARMA is responsible.

### III. IMPORTANT EQUITY RATIOS

The CARMA Board of Directors will only return "Equity" to the members after evaluating and concluding the following ratios remain appropriate for the group prior to and following any potential return of "Equity":

### "Net Contribution" to "Equity" ratio: Target ≤ 2:1

This ratio is a measure of how "Equity" is leveraged against possible pricing inaccuracies. A low ratio is desirable.

### "Outstanding Reserves" to "Equity" ratio: Target $\leq 3:1$

This ratio is a measure of how "Equity" is leveraged against possible reserve inaccuracies. A low ratio is desirable.

### "Equity" to "Self Insured Retention" ratio: Target ≥ 3:1

This ratio is a measure of the maximum amount that "Equity" could decline due to a single loss. A high ratio is desirable.

### **Operating ratio:**

Target  $\leq$  100%

This ratio is a measure of the inflows versus the outflows in each program year. An operating ratio of less than 100% is desirable.

### **Reserve Development:**

Target  $\leq 20\%$ 

This is a measure of the change in aggregate ultimate losses from one valuation period to the prior valuation(s). Generally, the one-year and two-year reserve development to "Equity" threshold should be less than 20%. NOTE: This factor will not be evaluated until the group has at least six years of actual loss experience.

### **Change in Equity:**

Target  $\geq$  -10%

This ratio measures if a decline in equity in excess of 10% warrants an increase in annual contribution or an assessment.

- IV. **ANNUAL ACTUARIAL STUDY.** CARMA will conduct an annual actuarial analysis to assist the Board of Directors in making funding decisions on a prospective and retrospective basis.
- V. **RETROSPECTIVE RETURN OF EQUITY CRITERIA.** After annual review of the "Equity" position of the program as a whole, the program years to be adjusted and the important ratios, the Board of Directors will determine whether it is desirable to increase, decrease, or stabilize "Equity". If the Board desires to decrease "Equity", by returning "Equity" to the members, it will not return funds from any given program year that will cause the given program year to fall below a 70% "Confidence Level", or the funding of the program as a whole to fall below the 70% "Confidence Level".

Return of "Equity" may be available from the "closing" of a year in accordance with the Bylaws.

VI. **AMENDMENT.** This policy statement, approved by the Board of Directors January 13, 2006, and amended April 17, 2008, may be reviewed periodically and reaffirmed or modified accordingly.

### Appendix A Rate Stabilization Fund

The Rate Stabilization Fund is established so that dividends returned to the members pursuant to Section F of the CARMA Master Program Document may be kept on deposit with CARMA.

The potential uses for the Rate Stabilization Fund include:

- A. Use as an offset against subsequent years' increase in contribution;
- B. Use to pay for any assessment levied by the Board resulting from adverse loss development or increased costs attendant to a specific program year;
- C. Use to assist with the expansion of current, or institution of new, programs; and/or
- D. Use to provide greater risk margin for the CARMA member.

Contributions to the Rate Stabilization Fund will be at the election of the CARMA member, may be returned to the CARMA member at any time at the CARMA members' election with thirty (30) days advance written notice, will not be dedicated to any one specific program year, and will not be considered when determining the target equity of the program.

The Rate Stabilization Funds contribution amounts will be maintained in a separate equity account, and earn interest at the prevailing rates, and such interest earnings will be allocated proportionally based on each member's balance on deposit in the Rate Stabilization Fund at the end of each quarter.

The accumulated Rate Stabilization Fund amounts will be returned in the same relative proportion as collected from each member and at the discretion of the CARMA member.

### Appendix B

### Distributions to and Assessments of Withdrawing or Terminated Members

It is the policy of the CARMA Board of Directors that once a program year in which the terminated member participated is seven full years old, an assessment may be levied or a dividend declared for that program year in an amount sufficient to bring the member's account balance to the expected confidence level for that program year. This process is to take place regardless of whether the target equity criteria for the CARMA program as a whole are satisfied so as not to further delay either the return of equity or the collection of any deficit of the terminated member.

Notwithstanding the above provision, the CARMA Board of Directors may elect to levy assessments or declare dividends at an earlier time pursuant to the target equity policy and the CARMA governing documents.

### **Appendix C Applicable CARMA Governing Documents Sections**

The CARMA Master Program document, Section F states as follows:

### 1. Dividends

Dividends may be declared and paid solely at the discretion of the *Board* after a program year is at least 5 years old and reaches a 70% confidence level and provided that the combined assets of the *program years* after the dividend shall equal or exceed a 70% confidence level. Each share of the dividend declared shall be allocated based on *deposit premiums*.

### 2. Assessments

Assessments in the amount of and against a program year as determined by the Board shall be levied on the Members at such time that an actuary finds that the assets of the Liability Program, as a whole, do not meet the expected losses of the Program, inclusive of claims Incurred But Not Reported (IBNR) and Unallocated Loss Adjustment Expenses (ULAE). Each Member's share of the assessment shall be based upon the deposit premiums collected for the program year being assessed provided that the amount of any assessment levied may not exceed 25% of the deposit premium paid during the assessed program year. If such assessment is not sufficient to relieve the pool of its actuarial deficit in the year of the assessment, such assessment shall be levied each subsequent year until the actuarial deficit is relieved.

### 3. Frequency of Dividends or Assessments

More than one dividend or *assessment* may be declared for each *program year*, however, such dividend or *assessment* shall not occur more often than once every fiscal year.

The CARMA Master Program Document, Section I, Paragraph 3, states as follows:

### 3. <u>Termination of Participation</u>

### a. Voluntary Termination

- (1) A *Member* which has completed its mandatory three-year commitment to CARMA may terminate participation in the next *Program Year* by providing to CARMA, at least six months before the initiation of the next *Program Year*, a written request to terminate participation. Such termination from CARMA shall terminate the *Member's* membership in CARMA pursuant to the Joint Powers Agreement and Bylaws effective at the end of the current program year.
- (2) CARMA reserves the right to withhold from the sums due to the withdrawing member, in addition to any other remedies available to CARMA Bylaws, an amount sufficient to cover administrative costs associated with such untimely withdrawal but not less than 10% of the renewal premium contribution.
- (3) A participating *Member* that has not completed its mandatory three-year commitment to CARMA shall not be permitted, at its request, to withdraw from CARMA prior to the end of its commitment period.

### b. Involuntary Termination

- (1) The *Board* may, by 2/3rds vote of the representatives of the *Members* participating in this program, terminate future participation by a *Member* for, but not limited to, the following reasons:
  - i. Declination to cover the *Member* by the entity providing excess coverage;
  - ii. Nonpayment of past premiums, assessments, retrospective adjustments, or other charges;
  - iii. Habitual late payment of premiums, assessments, retrospective adjustments, and/or other charges;
  - iv. Failure to provide requested underwriting information;
  - v. Development of an extraordinarily poor loss history;
  - vi. Substantial change in exposures which are not acceptable in CARMA; and/or

- vii. Financial impairment which is likely to jeopardize CARMA's ability to collect amounts due in the future.
- (2) The *Board* may terminate future participation by a *Member* with or without cause with 2/3rds vote of the representatives of the *Members* participating in this Program.
- (3) Termination of an underlying member of a *Member* of CARMA will automatically terminate that underlying member's participation in the program.
- (4) The President shall send a notice of termination to the *Member* at least thirty (30) days prior to termination.
- c. Termination of participation, whether voluntary or involuntary, does not relieve the terminated *Member* of any benefits or obligations of those *Program Years* in which the terminated *Member* participated. These obligations include payment of administrative overhead, assessments, retrospective adjustments, continuing administration costs, or any other amounts due and payable. When termination of participation, whether voluntary or involuntary occurs, all positive account balances for that *Member*, will be withheld from redistribution and applied to future years with negative balances until such time as the *Member*'s account balances for all *Program Years* in which the *Member* participated are positive.

Once a *Program Year* in which the terminated *Member* participated is seven full years old, an assessment will be levied or a dividend declared for that *Program Year* in an amount sufficient to bring the *Member's* account balance to the expected confidence level for that *Program Year*.

Approved by the CARMA Board of Directors January 13, 2006 Revised by the CARMA Board of Directors August 24, 2009

## California Affiliated Risk Management Authorities (CARMA)

### BENCHMARKING RATIO RESULTS as of June 30, 2011

		DATA:	2002-2003	2003-2004	2004-2005	2005-2006	2006-2007	2007-2008	2008-2009	2009-2010	2010-2011	
- 00	Ξ	Net assets (b) * - Net of Rate Stabilization Fund	\$4,799,222 *	\$4,558,551 *	\$6,321,998	\$8,014,694	\$8,218,318	\$7,284,309 *	\$9,339,990	\$8,128,643	\$10,172,475 *	
0 4 2 9 1	[2]	Gross contributions Reinsurance premiums expense Net contributions (a)	3,731,901 (1,371,418) 2,360,483	4,747,603 (1,655,431) 3,092,172	5,887,580 (1,892,542) 3,995,038	6,354,632 (2,391,237) 3,963,395	6,505,800 (2,431,716) 4,074,084	7,459,934 (1,851,634) 5,608,300	8,209,998 (2,340,563) 5,869,435	6,455,754 (1,977,415) 4,478,339	6,470,732 (1,968,850) 4,501,882	
8 6 7 7	[3a] [3b]	Net reserves and LAE (b) Net IBNR and LAE (b) Total loss reserves and LAE	1,450,533 4,011,143 5,461,676	2,002,732 5,131,886 7,134,618	1,237,260 6,616,896 7,854,156	1,539,764 7,455,917 8,995,681	2,927,553 8,702,996 11,630,549	2,874,209 11,932,366 14,806,575	5,539,450 10,083,134 15,622,584	9,549,182 10,151,506 19,700,688	7,289,894 11,212,715 18,502,609	
2 5 7 5 9	[4a] [4b] [4c]	Losses and LAE, net of reinsurance (a) Investment income (a) Expenses (a) Return of Equity/Assessment (b)	2,885,785 284,311 259,386	3,123,495 59,235 265,085	2,201,222 285,801 303,627	1,409,090 482,795 290,728 1,018,657	2,853,810 1,054,489 331,143 1,675,437	8,487,006 1,377,023 358,877 (949,644)	4,504,821 1,134,663 370,985 72,615	5,913,318 662,364 438,732	2,440,572 406,491 424,178	
18	[5a] [5b]	One-Year Reserve Development (c) Two-Year Reserve Development (c)	1,936,981 (69,871)	525,381 1,799,699	(27,339) 746,571	(2,033,869) (1,746,487)	181,564 (1,528,530)	5,049,777 4,888,449	1,268,364 6,235,520	3,374,818 2,095,992	(163,995) 3,182,686	
25 22 22 23 25 25 25 25 26 26	[9]	SIR (e),(d)  (a) From Combining Statement of Revenues, Expenses, and Changes in Net Ass (b) From Combining Balance Sheet  (c) From Financial Statements: Supplementary Information, Claims Development. (d) \$7 mil ex \$3 mil and 25% QS - 1998/99-2002/03, \$6 mil ex \$4 mil - 2003/04	1,500,000 3,000,000 ses, and Changes in Net Assets nation, Claims Development.	1,500,000 3,000,000 s, and Changes in Net Assets ation, Claims Development. \$6 mil ex \$4 mil - 2003/04-2004/05,	(7)	\$5 mil ex \$5 mil - 2005/06-2006/07,	4,000,000	0,000 4,000,000 510 mil ex \$5 mil - 2007/08,		3,000,000 3,000,000 3,0 3,00 mil ex \$4 mil - 2008/09-2010/11	3,000,000	

ERICHMARK RATIOS:         2002-2003         2004-2005         2004-2005         2006-2007         2006-2001         2008-2010         2010-2011         Benchmark 63011 Result           31         Net Contributions to Equity         0.49         0.63         0.75         0.65         0.77         0.63         0.77         0.63         0.77         0.63         0.77         0.63         0.77         0.63         0.77         0.65         0.77         0.63         0.77         0.75         0.7														Comparison
Net Contributions to Equity   Net Leverage (Net Contributions + Loss Reserves)   1.67   1.24   1.17   1.42   1.42   2.03   1.67   2.42   1.82   2.30   2.97   2.30   2.97   2.30   2.30   2.97   2.30   2.		BENCHMARK RATIOS:	2002-2003	2003-2004	2004-2005	2005-2006	2006-2007	2007-2008	2008-2009	2009-2010	2010-2011	Benchmark	6/30/11 Result	6/30/10 Result
Equity + Loss Reserves)	[9]		0.49	0.68	0.63	0.49	0.50	0.77	0.63	0.55	0.44	≥ 2.0	Pass	Pass
Net Leverage (Net Contributions + Loss Reserves)   1.63   2.24   1.87   1.62   1.91   2.80   2.30   2.97   2.26     Equit to SIR	$\overline{}$	_	1.14	1.57	1.24		1.42	2.03	1.67	2.42	1.82	3.0	Pass	Pass
Coperating Ratio:         122%         1.5         2.1         1.5         1.5         1.5         3.4         2.5           + Loss Ratio - Loss		Net Leverage (Net Contributions + Loss Reserves)	1.63	2.24	1.87	1.62	1.91	2.80	2.30	2.97	2.26			
122% 101% 55% 36% 70% 151% 77% 132% 54% 54% 100% 9% 10	$\overline{\alpha}$		3.2	7.5	2.1	2.0	2.1	1.8	3.1	2.7	3.4	<sub>ا</sub> م	Pass	Fail
11% 9% 8% 7% 8% 6% 6% 6% 10% 9% 10% 9% 10% 10% 10% 10% 10% 10% 10% 10% 10% 10		Operating Ratio: + Loss Ratio	122%	101%	22%	36%	%02	151%	%44	132%	54%			
me         12%         26%         41%         -17%         1%         0%         0%         0%         26%         41%         -17%         1%         0%         0%         0%           12%         2%         7%         12%         56%         56%         56%         19%         15%         9%         4100%           re Development to Equity         42%         11%         -1%         -32%         2%         61%         17%         36%         -20%         4100%           re Development to Equity         -2%         38%         -24%         61%         17%         36%         -20%         34%         -20%           5%         -5%         38%         27%         3%         -11%         36%         -10%         25%         210%		+ Expense ratio	11%	%6	8%	4%	8%	%9	%9	10%	%6			
me 12% 2% 7% 12% 26% 56% 19% 15% 9% < 100%		+ Dividends	%0	%0	%0	26%	41%	-17%	1%	%0	%0			
e Development to Equity 42% 11% -1% -32% 5.4% 61% 17% 56% 55% <b>&lt; 100%</b> e Development to Equity -2% 39% 16% -38% -24% 61% 76% 29% 34% <b>&lt; 20%</b> 5% -5% 39% 27% 3% -11% 28% -13% 25% <u>&gt; 10%</u>		- Investment income	12%	2%	2%	12%	26%	25%	19%	15%	%6			
e Development to Equity 42% 11% -1% -32% 2% 61% 17% 36% <b>-2% &lt; 20% &lt; 20%</b>	~	= Operating Ratio	121%	108%	%95	%95	%86	116%		127%	25%	< 100%	Pass	Fail
e Development to Equity -2% 39% 16% -38% -24% 61% 76% 29% <b>34% &lt;20%</b> 5.00% 5.00% 13% 25% ≥-10%	Õ	a] One-Year Reserve Development to Equity	42%	11%	-1%	-32%	2%	61%	17%	36%	-5%	< 20%	Pass	Fail
5% -5% 39% 27% 3% -11% 28% -13% <b>25% ≥-10%</b>	9	b] Two-Year Reserve Development to Equity	-2%	39%	16%	-38%	-24%	61%	%92	29%	34%	< 20%	Fail	Faii
	Ξ.	] Change in Equity	2%	-2%	36%	27%	3%	-11%	28%	-13%	72%	> -10%	Pass	Fail

# California Affiliated Risk Management Authorities (CARMA)

### BENCHMARKING RATIO RESULTS Projected as of December 31, 2011

est or 'Equity' (b) \$4,558,551 \$6,321,998 \$8,014,694 \$8,218,318 \$7,284,309 \$8,339,990 \$8,128,643 \$10,172,475 \$10 \$18 \$10,172,475 \$10 \$10,100 \$1,100 \$			2003-2004	2004-2005	2005-2006	2006-2007	2007-2008	2008-2009	2009-2010	2010-2011	Projected As of 12/31 2011-2012
Net assets or "Fequity" (b)         \$4,558,551         \$6,321,998         \$8,014,694         \$82,18,318         \$7,284,309         \$9,339,990         \$8,128,643         \$10,172,478           ** Net of Rate Stabilization Fund         4,747,603         \$86,354,632         6,505,800         7,459,934         8,039,996         \$6,455,754         6,470,732           Reinsurance premiums expense         4,747,603         \$,887,580         6,354,632         (6,505,800         7,459,934         8,030,986         6,456,754         6,407,732           Net reserves and LAE (b)         2,002,732         1,232,236         1,237,298         1,436,534         1,977,434         1,977,434         1,272,198		DATA:									
**Net of Rate Stabilization Fund Gross contributions Reinsurance premiums expense Reinsurance premiums	Ξ	Net assets or "Equity" (b)	\$4,558,551	\$6,321,998	\$8,014,694	\$8,218,318	\$7,284,309	\$9,339,990	\$8,128,643	\$10,172,475	\$7,826,828
Gross contributions         4,747,603         5,887,580         6,556,800         7,459,934         8,206,988         6,455,754         6,470,732           Reinstrance permitums expense         4,747,603         5,887,580         6,556,800         7,459,934         8,206,988         6,455,754         6,470,732           Reinstrance permitums expense         3,092,172         3,985,038         1,231,275         1,231,275         1,231,275         1,232,266         1,008,344         1,0151,506         1,132,275           Net TBIRS and LAE (b)         2,002,732         1,237,280         1,536,641         1,322,366         1,008,334         1,0151,506         1,212,715           Net IBIRS and LAE (b)         3,123,495         2,201,222         1,409,090         2,863,810         1,4806,575         1,562,584         19,700,688         18,502,609           Losses and LAE (b)         3,123,495         2,201,222         1,409,090         2,863,810         1,4806,575         15,622,584         19,700,688         18,502,609           Losses and LAE (b)         3,123,495         2,201,222         1,409,090         2,863,810         4,870,006         4,504,821         19,700,688         18,502,609           Losses and LAE (b)         3,123,495         3,123,495         1,736,685         3,500,088		* - Net of Rate Stabilization Fund	*	*	*	*	*	*	*	*	*
Net reserves and LAE (b)		Gross contributions	4,747,603	5,887,580	6,354,632	6,505,800	7,459,934	8,209,998	6,455,754	6,470,732	5,931,983
Net reserves and LAE (b)  Net reserves and LAE (c)  Net reserves and LAE (b)  Net reserves and LAE (c)  Net flows reserves and LAE (b)  Net flows reserves and LAE (c)  Net flows reserves and LAE (b)  Net flows reserve and LAE (c)  Net flows reserve and LAE (b)  Net flows reserve and LAE (c)  Net flows reserve and LAE (b)  Net flows reserve and LAE (c)  Net flow reserve and LAE (c)  Net flow reserve and Changes in Net Assets  Net flow reserve and reserve and Changes in Net Assets  Net flow reserve and reserve and changes in Net Assets  Net flow reserve and reserve and reserve and reserve and reserve reserve and reserve reserve reserve and reser		Reinsurance premiums expense	(1,655,431)	(1,892,542)	(2,391,237)	(2,431,716)	(1,851,634)	(2,340,563)	(1,977,415)	(1,968,850)	(1,656,773)
Net reserves and LAE (b)         2,002,732         1,237,260         1,539,764         2,927,553         2,874,209         5,539,450         9,549,182         7,289,894           Net IBNR and LAE (b)         5,131,886         6,616,896         7,485,917         8,702,996         11,632,364         10,683,134         10,151,506         11,217,175           Total loss reserves and LAE.         3,123,495         2,201,222         1,409,090         2,863,810         8,487,006         4,504,821         5,913,318         2,406,572           Losses and LAE, net of reinsurance (a)         2,65,085         2,201,222         1,409,090         2,863,810         8,487,006         4,504,821         5,913,318         2,406,572           Expenses (a)         2,65,085         2,201,222         1,048,677         1,674,489         1,377,023         1,134,663         424,178           Return of Equity/Assessment (b)         2,55,381         2,201,222         1,048,677         1,675,437         (949,644)         72,615         2,204,577           One-Year Reserve Development (c)         5,25,381         2,203,869         1,146,487         1,146,487         1,146,487         1,146,487         1,146,487         1,146,487         1,146,487         1,146,487         1,146,487         1,146,487         1,146,487         1,146,487<	[2]	Net contributions (a)	3,092,172	3,995,038	3,963,395	4,074,084	5,608,300	5,869,435	4,478,339	4,501,882	4,275,210
Net IBNR and LAE (b)  Series and LAE (c)  Total loss reserves and Changes in Net Assets  (b) From Combining Balance Sheet  C) From Financial Statements: Supplementary Information, Claims Development.  Total loss reserves and LAE (c)  Total loss reserves and Changes in Net Assets  Total loss reserves reserves reserves reserved reserves reserved reserves reserved	[3a]	Net reserves and LAE (b)	2,002,732	1,237,260	1,539,764	2,927,553	2,874,209	5,539,450	9,549,182	7,289,894	2,702,422
Total loss reserves and LAE, net of reinsurance (a) 3,123,495 2,201,222 1,409,090 2,853,810 8,487,006 4,504,821 5,913,318 2,440,572 linvestment income (a) 2,65,085 303,627 2,90,728 311,143 358,877 370,985 438,732 424,178 Return of Equity/Assessment (b) 1,799,699 746,571 (1,746,487) (1,526,530) 4,888,449 6,235,520 2,095,992 3,182,689	[3b]	Net IBNR and LAE (b)	5,131,886	6,616,896	7,455,917	8,702,996	11,932,366	10,083,134	10,151,506	11,212,715	12,552,082
Losses and LAE, net of reinsurance (a) 3,123,495 2,201,222 1,409,090 2,853,810 8,487,006 4,504,821 5,913,318 2,440,572 Investment income (a) 59,235 285,801 482,795 1,054,489 1,377,023 1,134,663 662,364 406,491 Expenses (a) 265,085 303,627 2,097,28 331,143 358,877 370,985 438,732 424,178	<u> </u>	Total loss reserves and LAE	7,134,618	7,854,156	8,995,681	11,630,549	14,806,575	15,622,584	19,700,688	18,502,609	15,254,504
Investment income (a)   59,235   285,801   482,795   1,054,489   1,377,023   1,134,663   662,364   406,491   Expenses (a)   265,085   303,627   290,728   331,143   358,877   370,985   438,732   424,178   290,728   290,728   331,143   358,877   370,985   438,732   424,178   200-4 Vear Reserve Development (c)   1,799,699   746,571   (1,746,487)   (1,528,530)   4,888,449   6,235,520   2,095,992   3,182,686   3,000,000   3,000,000   4,000,000   4,000,000   4,000,000   3,0	[4a]	Losses and LAE, net of reinsurance (a)	3,123,495	2,201,222	1,409,090	2,853,810	8,487,006	4,504,821	5,913,318	2,440,572	5,721,947
Expenses (a) 265,085 303,627 290,728 331,143 358,877 370,985 438,732 424,178 Return of Equity/Assessment (b) 1,018,657 1,675,437 (949,644) 72,615 1,018,657 1,675,437 (949,644) 72,615 1,018,657 1,675,437 (949,644) 72,615 1,018,657 1,675,437 (949,644) 72,615 1,018,657 1,675,437 (949,644) 72,615 1,018,657 1,675,437 (949,644) 72,615 1,018,657 1,675,437 (1,528,530) 4,888,449 6,235,520 2,095,992 3,182,686   SIR (c),(d) 3,000,000 3,000,000 4,000,000 4,000,000 3,000,000 3,000,000 3,000,000	[4b]	Investment income (a)	59,235	285,801	482,795	1,054,489	1,377,023	1,134,663	662,364	406,491	384,132
Peturn of Equity/Assessment (b) - 1,018,657 1,675,437 (949,644) 72,615 1,018,657 1,675,437 (949,644) 72,615	[4c]	Expenses (a)	265,085	303,627	290,728	331,143	358,877	370,985	438,732	424,178	445,740
One-Year Reserve Development (c) 525,381 (27,339) (2,033,869) 181,564 5,049,777 1,268,384 3,374,818 (163,995) Two-Year Reserve Development (c) 1,799,699 746,571 (1,746,487) (1,528,530) 4,888,449 6,235,520 2,095,992 3,182,686 3,000,000 3,000,000 4,000,000 4,000,000 4,000,000 3,000,000 3,000,000 3,000,000 3,000,000	[4d]	Return of Equity/Assessment (b)	Ì		1,018,657	1,675,437	(949,644)	72,615	•	•	
Two-Year Reserve Development (c) 1,799,699 746,571 (1,746,487) (1,528,530) 4,888,449 6,235,520 2,095,992 3,182,686 SIR (c),(d)  SIR (c),(d)  (a) From Combining Statement of Revenues, Expenses, and Changes in Net Assets (b) From Combining Balance Sheet (c) From Financial Statements: Supplementary Information, Claims Development. (c) From Financial Statements: Supplementary Information, Claims Development. (d) \$7 mil ex \$3 mil and 25% QS - 1998/99-2002/03, \$6 mil ex \$4 mil - 2003/04-2004/05, \$5 mil ex \$5 mil - 2005/06-2006/07, \$10 mil ex \$5 mil - 2007/08, \$10 mil ex \$4 mil - 2008/09-2002/03, \$6 mil ex \$4 mil - 2008/04-2004/05, \$5 mil ex \$5 mil - 2005/06-2006/07, \$10 mil ex \$5 mil - 2007/08, \$10 mil ex \$6 mil - 2008/09-2002/03, \$6 mil ex \$6 mil - 2008/04-2004/05, \$5 mil ex \$6 mil - 2008/09-2002/03, \$6 mil ex \$6 mil - 2008/09-2002/03, \$6 mil ex \$6 mil - 2008/04-2004/05, \$6 mil ex \$	[5a]	One-Year Reserve Development (c)	525,381	(27,339)	(2,033,869)	181,564	5,049,777	1,268,364	3,374,818	(163,995)	
SIR (c),(d) 3,000,000 3,000,000 4,000,000 4,000,000 4,000,000 3,000,000 3,000,000 3,000,000 3,000,000	[2p]	Two-Year Reserve Development (c)	1,799,699	746,571	(1,746,487)	(1,528,530)	4,888,449	6,235,520	2,095,992	3,182,686	
evenues, Expenses, and Changes in Net Assets plementary Information, Claims Development 998/99-2002/03, \$6 mil ex \$4 mil - 2003/04-2004/05, \$5 mil ex \$5 mil - 2005/06-2006/07, \$10 mil ex \$5 mil - 2007/08, \$10 mil ex \$4 mil - 2008/09	[9]	SIR (c),(d)	3,000,000	3,000,000	4,000,000	4,000,000	4,000,000	3,000,000	3,000,000	3,000,000	3,000,000
, Claims Development. nil ex \$4 mil - 2003/04-2004/05, \$5 mil ex \$5 mil - 2005/06-2006/07, \$10 mil ex \$5 mil - 2007/08,		(a) From Combining Statement of Revenues, Expe (b) From Combining Balance Sheet	nses, and Changes	in Net Assets							Annualized
		(c) From Financial Statements: Supplementary Infc (d) \$7 mil ex \$3 mil and 25% QS - 1998/99-2002/0;	rmation, Claims De 3, \$6 mil ex \$4 m	evelopment. il - 2003/04-2004/		5 mil - 2005/06-2	006/07, \$10 mil	ex \$5 mil - 2007,		\$4 mil - 2008/09	-2010/11

011 12/31/2011 Benchmark 12/31/2011 Result	0.44 <b>0.55</b> ≤ 2.0 Pass	1.82 1.95 < 3.0 Pass		3.4 2.6 >3 Fail	54% 134%	9% 10%	%0 %0	%6 %6	55% 135% <b>&lt;100% Fail</b>	-5%	34% <b>&lt; 20%</b>	25% -23% >-10% Fail
2009-2010 2010-2011	0.55	2.42	2.97	2.7	132%	10%	%0	15%	127%	36%	29%	-13%
2008-2009	0.63	1.67	2.30	3.1	%//		1%	•	%59	17%	%92	28%
2007-2008	0.77	.2 2.03	1 2.80	1.8	, 151%	%9 %	ì		% 116%		% 61%	11%
2006-2007	0.49 0.50	1.12 1.42	1.62 1.91	2.0 2.1	%0 <i>L</i> %9E	7%	3% 41%	12% 26%	26% 93%		.38% -24%	27% 3%
5 2005-2006	0.63 0.4	1.24	1.87	2.1 2	55% 36			7% 12	99 29	-1% -32	16% -38	39% 27
2004-2005	0.68 0.0	1.57 1.3	2.24 1.8	1.5	01% 55	8 %6	0 %0	2% 7		-11	39% 16	-5% 39
2003-2004	0.	<del>-</del>			101	5,	J		108%	11	36	47
BENCHMARK RATIOS:	] Net Contributions to Equity	] Loss Reserves to Equity	Net Leverage (Net Contributions + Loss Reserves)	i) Equity to SIR	Operating Ratio: + Loss Ratio	+ Expense ratio	+ Dividends	- Investment income	] = Operating Ratio	[10a] One-Year Reserve Development to Equity	[10b] Two-Year Reserve Development to Equity	[11] Change in Equity
	[9]			[8]					6	Σ	Σ	Σ

### **CARMA Future Equity Analysis**

	Percentage	Difference	%0.0	%0.0	%0.0	%0.0	-31.4%	-55.5%	-23.6%	%0.0	%0.0	%0.0	%0.0	-25.8%
		Difference*	· \$	•	1	1	(987,583)	(956,010)	(782,532)	1	1	•	•	(\$2,726,125)
Estimated	Program Year Equity	as of 12/31/11	\$ 283,821	\$894,995	2,254,219	378,391	(4,127,806)	765,834	2,527,798	1,390,813	1,618,025	1,546,613	294,123	\$ 7,826,828
	Program Year	Equity as of 9/30/11	\$ 283,821	894,995	2,254,219	378,391	(3,140,223)	1,721,844	3,310,330	1,390,813	1,618,025	1,546,613	294,123	\$ 10,552,953
		Program Year	2001/2002	2002/2003	2003/2004	2004/2005	2005/2006	2006/2007	2007/2008	2008/2009	2009/2010	2010/2011	2011/2012	Total

Total Reserves decreased by \$3.1 million (16.8%), Total payments increased by \$5.8 million (21.9%).

It was necessary to make \$3.3 million in IBNR adjustments to account for unexpected adverse development in four program years: Note: To calculate the estimated program equity as of 12/31, the reserves for both claims and IBNR at 12/31 were evaluated.

One open claim's case reserves increased from \$300k to \$500k. (\$200k adj.) 2002/03 -

\$4.2 M in case reserves at time of recent actuarial study (3/31/11 FS). Recent activity reflects \$4.5 M in payments and 2005/06 -

\$1.5 M in new case reserves. (\$1.5 M adj.)

\$900k in case reserves at 3/31/11. Recent activity reflects \$1.1 M in payments and \$670k in new case reserves. (\$900k adj.) \$0 case reserves, but recent activity reflects \$1M in payments. (\$700k adj.) 2006/07 -

2007/08 -

BCJPIA, CSJVRMA, MBASIA, MPA, PARSAC, & VCJPA BCJPIA, CSJVRMA, MPA, PARSAC, & VCJPA BCJPIA, CSJVRMA, MBASIA, MPA, & VCJPA Membership KEY:

### **CHALLENGES AND CONCERNS FOR 2012**

SUBJECT: Legal Trends and Its Impact on CARMA – Police Civil Liability Cases and Other Related Observations

### **BACKGROUND:**

Although many factors are involved, we are seeing some troubling legal/social "trends" that are increasing the costs to defend certain types of cases in the state and federal courts. Some of these trends are supported by statistics; others are simply observations based on experience. Many of the claims involve questionable or no actual liability on the part of the public entity defendant.

This staff report will outline some observations from the Litigation Manager, Michael Groff, and Assistant Litigation Manager, Rebecca Lane, and possible factors that influence these observations, including:

- an increase in the aggressive pursuit of police civil liability claims by specialized plaintiff law firms;
- a rise in the number of claims for dangerous conditions of public property due to the reduction in staff and resources to address safety and maintenance issues;
- more public entities filing cross-complaints against each other rather than "joining forces" against the plaintiffs which tends to increase litigation costs; and
- emerging coverage issues involving Cyber Liability and Inverse Condemnation.

This report will also address what CARMA is doing to combat these emerging situations.

We are seeing a change of focus by well-funded plaintiffs' law firms toward alleging in the Complaint that an officer intentionally used excessive force or violated the constitutional rights of their clients which allows them to pursue punitive damages. To prove these allegations, the plaintiff must show that the officer exhibited a conscious disregard for the civil rights of the claimant. Depending on the credibility of the claimants (as compared to the officers), there are times when we are forced to decide whether the officer needs separate counsel. These allegations, along with ready access to the media hungry for news (Occupy Wall Street, UD Davis pepper spray protests), sometimes gets the attention of the District Attorneys' office to consider criminal actions against the officer(s) or the US Department of Justice for civil investigations of the entire police department (City of Spokane and the Los Angeles County Sheriff's Office are recent examples). These allegations and the increased cost of discovery affect our decision to settle the case before trial depending on the credibility and personnel file of the affected officer(s) and the tactics used by the plaintiff's attorneys.

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The Litigation Manager will outline the various social factors that contribute to this phenomenon including support from the federal judiciary, the threat of statutory attorneys' fees, juror sympathy, the refusal of mediators to accept a "no liability" position, and the media attention on excessive force cases filed by the mentally and/or physically disabled.

### REDUCTION IN CITY MAINTENANCE AND REPAIR STAFF

Many public entities are reducing staff that would normally inspect, maintain, and repair public works or improvements, such as city parks, intersections, multiuse trails, aquatic centers, streets and roadways and skate parks. As an example, we are seeing more situations where the stop signs are being obstructed by overgrown foliage or tree branches thereby contributing to the adverse driver not stopping at a controlled intersection. Cities are simply not able to inspect or repair displacements in sidewalks that are causing people to trip and fall. Although we have some defenses to these circumstances (including risk sharing ordinances), juries tend to ignore the details and find that the City or entity had notice of a dangerous condition and should have repaired the defect. With Proposition 51 ("the Deep Pockets initiative") still looming out there, a public entity pays 100% of the economic damages even if it is only 1% at fault.

### **COVERAGE ISSUES**

CARMA is taking a more active role in reviewing the actual contracts or supporting documents when a Member pool requests a Certificate of Coverage to include a request that another party be named as an Additional Covered Party. This proactive strategy has the effect of minimizing the exposure to CARMA's layer and promoting the transfer of risk when appropriate. We are not "policing" the activities of the underlying Member or their Covered Party, but just more closely monitoring the process so that, hopefully, CARMA does not have to pay any money in case of a loss.

CARMA has also taken proactive steps to limit its exposure to large property damage claims for Inverse Condemnation and Cyber Liability by revising the Liability Memorandum of Coverage adopting sub-limits per occurrence with an aggregate per Member. The recommendation by the ad hoc committee on Cyber Liability is a recent example of this strategy.

The Litigation Manager has been requested to issue preliminary *Coverage Alerts* to its Members when obvious issues involving the number of occurrences, late notice to CARMA, or possible exclusions of coverage or sub-limit situations arise after being initially reported to CARMA. There have been two (2) recent examples of these *Coverage Alerts* that will be discussed with the Board.

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### **FUTURE CONSIDERATIONS**

Even with the increase in defense costs to defend the police civil liability cases, we feel that continuing with an aggressive defense on questionable liability situations is the prudent course of action over the long run. Many plaintiff attorney law firms, mediators, and judges understand that CARMA is not simply an excess pool that is there to pay money. This is the message that we want to continue to voice.

When a claim is initially reported to CARMA, we have decided to take a more active role in monitoring the underlying litigation as it progresses with the goal of acting as an early resource to the Member and their litigation team.

Lastly, we feel that keeping a pulse on any potential Memorandum of Coverage issues will promote our mission of contributing to the financial viability of CARMA.

### **REFERENCE MATERIALS ATTACHED:**

None

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### **CHALLENGES AND CONCERNS FOR 2012**

SUBJECT: Communicating Effectively to Our Members and Their Underlying Entities – Team Exercise

### **BACKGROUND AND STATUS:**

At several past meetings, the Board of Directors has discussed the importance of communicating with CARMA Member JPAs, and their underlying entities. More recently, the emphasis has been on claims reporting and litigation management. Communication in this arena crosses several dimensions, including claimants, attorneys, risk managers, city managers, governing boards, litigation managers, juries, mediators, etc.

This item has been placed on the agenda to provide an opportunity for the Board of Directors to experience, at one sitting, the various levels of communications that occur when a claim arises. Included with this report is a scenario of a claim. Board Members will have an opportunity to participate in a role to mutually determine the ultimate outcome of this claim.

Ms. Karen Thesing, Executive Director, will facilitate this case study with the Board of Directors.

### **REFERENCE MATERIALS ATTACHED:**

• Case Study

Agenda Item D.2.

### **Case Study**

The City has received a claim which arose out of the collision between a high school student's bicycle and a city maintenance vehicle on a city trail that was closed to through traffic, used mainly for recreational purposes, and also occasionally for maintenance vehicles. The collision left the boy a quadriplegic.

The young boy was a star athlete, received a scholarship to Stanford for fall semester admittance. He comes from a prominent, affluent family who generously supports the city's library and other civic programs.

The employee driving the maintenance vehicle is a long term employee, excellent safety record, and recently promoted to Lead.

The Risk Manager recently had a conversation with the Public Works Director regarding city maintenance vehicles on the trail during high peak hours.

### **CHALLENGES AND CONCERNS FOR 2012**

SUBJECT: Developing New Approaches to Continued Financial Protection – Discount Rates and Confidence Levels

### **BACKGROUND AND STATUS:**

### **Overview of April Board Meeting Discussions**

During the presentation of the actuarial study and the proposed 2011/2012 budget scenarios at the CARMA Board of Directors meeting in April, discussions ensued regarding the appropriate discount rate (DR) to be used in the upcoming budget. Following is a brief review of the points and issues discussed:

Jack Joyce of Bay Actuarial Consultants, CARMA's independent actuary, discussed his recommended interest rates to be used for the discounting of both pooling rates and outstanding liabilities. Based on a portfolio of treasuries, and the projected timing of the 2011/12 program year payments as well as the projected timing of the payments for outstanding liabilities, Mr. Joyce suggested optimum discount factors of 2.16% for pooling rates, and 1.38% for the reporting of outstanding liabilities (both claim and IBNR reserves).

During Mr. Joyce's presentation, a discussion amongst the members, vendors, and staff ensued regarding various ramifications and considerations of the use and determination of appropriate discount rates.

During the presentation of the proposed budget scenarios, staff presented three scenarios:

- 80% CL ~ 4.0% DR (same as prior year)
   80% CL ~ 3.5% DR
   4.12% increase over prior year budget
   5.91% increase over prior year budget
- 75% CL ~ 3.5% DR ~~ 3/08% decrease over prior year budget

Ms. Thesing, Executive Director, and Ms. Broadhurst, Finance Manager, were in agreement that the Board should consider dropping the current discount rate from 4.0% to 3.5% to bring it closer to the economic reality of current earnings, but not as low as the actuary had recommended in order to maintain stable premiums. It was noted that funding at a higher confidence level without using an appropriate discount rate would result in an inaccurate picture of the actual confidence level funding. After consideration of all scenarios, the Board chose the scenario represented by both a lower discount rate and confidence level to reduce, rather than increase, overall premiums.

Agenda Item D.3.

### **Considerations Going Forward**

The economic climate remains challenging, and future projections do not indicate a quick turnaround. Because of this, the administrators and finance managers at Bickmore Risk Services have formed an ad hoc committee in conjunction with the advice of actuaries and investment managers to evaluate the implications of the appropriate use of discount rates going forward for all of our clients. We are in the early stages of these discussions, but are in agreement that the subject is not an easy one.

Some of the implications of lowering discount rates are as follows:

- On one hand, it seems appropriate to lower discount rates to a level that coincides with the projected future economic climate 2% or lower.
- However, if discount rates are lowered, but current confidence level funding is maintained, premiums would increase dramatically.
- The answer might be to lower confidence levels accordingly, but in order to keep premiums stable, a confidence level considerably less than desired as well as one that has been maintained historically might have to be adopted.
- Also inherent in this economic climate is the reality that stable premiums are desirable. Each representative on a JPA Board is challenged by the decision to preserve the appropriate funding necessary to maintain operations while funding at a level that does not place the pool in financial jeopardy.

The "Confidence Levels and Discount Rates" Summary and substantiating exhibits included with this staff report illustrate various budget and financial statement scenarios using the actuary's recommended discount rates for both pooling rates and the reporting of outstanding liabilities. These scenarios have been provided in order for the Board to have an opportunity to review and discuss the various implications of the effects of lower discount rates on current financial report scenarios.

Staff is hopeful that the discussions will provide guidance to staff for the direction the Board would like to take in adopting funding decisions for the future.

### **REFERENCE MATERIALS ATTACHED:**

- "Confidence Levels and Discount Rates" Summary
- 2011/12 Approved Budget ~ 75% CL ~ 3.5% DR
- 2011/12 Budget Scenario ~ 75% CL ~ 2.16% DR
- 2011/12 Budget Scenario ~ 70% CL ~ 2.16% DR
- Balance Sheet as of 9/30/2011, using approved 3.5% DR
- Balance Sheet as of 9/30/2011 Scenario, using 1.38% DR

Agenda Item D.3. Page 2 of 2

## **CARMA COMPARISONS**

## $^{\sim}$ Confidence Levels and Discount Rates $^{\sim}$

		201	11/12	2011/12 Budget Scenarios			
		2011/12 Approved Budget		2011/12 Budget Scenario		2011/12 Budget Scenario	
		Premium		Premium		Premium	
Member		75% CL ~ 3.5% DR		75% CL ~ 2.16% DR		70% CL $\sim$ 2.16% DR	
BCJPIA		\$ 2,268,556	- Υ-	2,377,731	↔	2,173,592	<b>C</b> I
CSJVRMA		1,554,561		1,623,752		1,494,377	7
MBASIA		244,058		252,569		236,655	10
MPA		1,611,818		1,688,048		1,545,511	
PARSAC		14,523		14,523		14,523	~
VCJPA		238,467		247,252		230,825	ın
- - - - -			- (		-(		
IOIAL		\$ 5,331,383	<b>Λ</b>	0,203,873	ᠬ	5,095,482	٦l
Comparisons to 20	011	Comparisons to 2011/12 Approved Budget:					
Amount Change			❖	271,892	↔	(236,501)	
Percentage Change	ь			4.58%		-3.99%	
Note: Funding at the would yield the app	e ap pro	Note: Funding at the approximate 72% confidence level at the actuary's recommended discount funding rate of 2.16% would yield the approximate 2011/12 Approved Budget premium	t the c prem	ıctuary's recommended discount ium	fundin	g rate of 2.16%	

		9/30/11 Res	9/30/11 Reserve and Equity Scenarios	enarios			
	9/30/11 B Liabilities Disco	9/30/11 Balance Sheet Liabilities Discounted @ 3.5%	9/30/11 Balance Sheet Liabilities Discounted @ 1.38%	ance Sheet ted @ 1.38%	A	Amount Difference	Percentage Difference
Total Reserves	❖	18,341,955	❖	19,326,262	❖	984,307	5.37%
Equity	❖	10,552,952	\$	9,568,645	<b>\$</b>	(984,307)	-9.33%
Note: 1.38% is the ac	tuary's recommer	Note: 1.38% is the actuary's recommended discount rate for the discounting of liabilities.	the discounting of	liabilities.			

# CALIFORNIA AFFILIATED RISK MANAGEMENT AUTHORITIES

 $\sim$  Final Approved 2011/2012 Operating Budget  $\sim$ 

Funding For Pooled Losses at the 75% Confidence Level

~ Reinsurance Purchase \$10 million ex of \$4 million - Am Trust Financial ~ ~ Excess Purchase \$15 million ex of \$14 million - Colony ~

	0,000	COL CIVICIAN ID		CITOLI GA GIOCOL	70144 140 770	
	7010	FUNDING FOR	EXPERIENCE	LOSSED ADJUSTED OFF-BALANCE	OFF-BALANCE	ADJUSTED
	PAYROLL	POOLED LOSSES	MOD FACTOR	<b>FOR EX MOD</b>	FACTOR	POOLED LOSSES
MEMBER AGENCY	NOTE 1	NOTE 2	NOTE 3	NOTE 4	NOTE 5	NOTE 6
BCJPIA	\$399,854,746	\$1,351,041	1.152	\$1,556,444	0.9879	\$1,537,679
CSJVRMA	388,380,637	1,312,272	0.752	986,413	0.9879	974,520
MBASIA	41,784,220	141,182	0.859	121,332	0.9879	119,869
MPA	257,593,483	870,365	1.249	1,086,769	0.9879	1,073,667
PARSAC						
VCJPA	45,758,398	154,610	0.810	125,246	0.9879	123,736
TOTALS	\$1,133,371,484	\$3,829,470	0.964	\$3,876,203		\$3,829,470
			(average)			

LAYER "B" RATE \$3 X \$1 Rate for Discounted Losses and ALAE (75% Confidence Level)

(Payroll/100) \* Reinsurance Rate (2/3 applied to ex mod)

(Payroll/100) \* Excess Insurance Rate

Sum of (6) Through (9)

From Page 4

Minimum of .75 AND Maximum of 1.25 (Page 2).

Total (2) / Total (4)

2

 $(2)^*(3)$ 

(4) \* (5).

9 \

0.338

\$0.10054 \$68,290

Payroll/100 \* Rate Discounted at 3.50%

0 က 4

2010 Payroll

NOTES:

LAYER "A" \$0 - \$1 MIL - NOT ACTIVATED

LAYER "D" \$15 MIL EX \$14 MIL LAYER "C" \$10 MIL EX \$4 MIL LAYER "B" \$3 MIL EX \$1 MIL

> Broker's Fee (included in reinsurance rate) Reinsurance Rate + Broker's Fee LAYER "C" RATE (\$5-14 MIL)

\$0.04564 LAYER "D" RATE Excess (\$15-\$29 Mil) Insurance Rate

\$0.400 \$0.584 \$0.567 \$0.626 \$0.521 **\$0.523** PER \$100 PAYROLL \$2,268,556 1,554,561 14,523 244,058 ,611,818 238,467 \$5,931,983 PREMIUM 2011-2012 CARMA NOTE 10 79,303 67,336 14,523 53,966 121,270 \$445,740 \$109,342 PREMIUM ADMIN NOTE 9 20,885 19,071 \$15Mil x \$14Mil \$182,498 177,261 117,568 EXCESS NOTE 8 \$1,139,490 323,477 37,782 299,314 39,881 \$439,037 Reinsurance Premium REINSURANCE: \$10 Mil X \$4 Mil \$379,830 14,003 15,335 86,328 Applied to ExMod 130,159 \$134,004 1/3 Premium Not NOTE 7 OOLED LOSSES Applied to ExMod 24,546 23,779 212,986 \$759,660 193,318 \$305,033 2/3 Premium 123,736 119,869 1,073,667 \$3,829,470 \$1,537,679 974,520 ADJUSTED NOTE 6 MEMBER AGENCY **CSJVRMA** PARSAC MBASIA

BCJPIA

 COMPAR	COMPARISON TO PRIOR YEAR	YEAR
2010-2011		Percentage
CARMA	INCREASE	INCREASE
PREMIUM	(DECREASE)	(DECREASE)
\$2,414,657	(\$146,101)	-6.05%
1,801,732	(\$247,171)	-13.72%
260,461	(\$16,403)	-6.30%
1,734,781	(\$122,963)	-7.09%
21,785	(\$7,262)	-33.33%
237,316	\$1,151	0.48%
\$6,470,732	(\$538,749)	-8.33%

Revisions from prior year:

TOTALS VCJPA

MPA

Revised reinsurance allocation: Two thirds of the reinsurance premium continues to be applied to the JPA ex mod, while one third of the premium is not.

A detail combined loss and payroll page for each JPA, rather than the two detail pages as provided in the past.

2011/12 Final Approved Budget

# CALIFORNIA AFFILIATED RISK MANAGEMENT AUTHORITIES

## $\sim 2011/2012$ Operating Budget Scenario $\sim$

Funding For Pooled Losses at the 75% Confidence Level - 2.16% Discount Rate

 $\sim$  Excess Purchase \$15 million ex of \$14 million - Colony  $\sim$ 

~ Reinsurance Purchase \$10 million ex of \$4 million - Am Trust Financial ~

LAYER "A" \$0 - \$1 MIL - NOT ACTIVATED

			(/			
\$4,101,362		\$4,151,413	0.964	\$4,101,362	\$1,133,371,484	TOTALS
132,521	0.9879	134,138	0.810	165,587	45,758,398	VCJPA
						PARSAC
1,149,897	0.9879	1,163,930	1.249	932,160	257,593,483	MPA
128,379	0.9879	129,946	0.859	151,206	41,784,220	MBASIA
1,043,711	0.9879	1,056,448	0.752	1,405,443	388,380,637	CSJVRMA
\$1,646,854	0.9879	\$1,666,951	1.152	\$1,446,965	\$399,854,746	BCJPIA
NOTE 6	NOTE 5	NOTE 4	NOTE 3	NOTE 2	NOTE 1	<b>MEMBER AGENCY</b>
POOLED LOSSES	FACTOR	<b>FOR EX MOD</b>	MOD FACTOR	POOLED LOSSES	PAYROLL	
ADJUSTED	OFF-BALANCE	LOSSED ADJUSTED OFF-BALANCE	EXPERIENCE	FUNDING FOR	2010	

LAYER "B" RATE \$3 X \$1 Rate for Discounted Losses and ALAE (75% Confidence Level) (average)

0.362

\$0.10054 \$68,290 Broker's Fee (included in reinsurance rate) Reinsurance Rate + Broker's Fee LAYER "C" RATE (\$5-14 MIL)

LAYER "D" RATE | Excess (\$15-\$29 Mil) Insurance Rate

\$0.04564

(Payroll/100) \* Reinsurance Rate (2/3 applied to ex mod) Minimum of .75 AND Maximum of 1.25 (Page 2). Payroll/100 \* Rate Discounted at 3.50% (Payroll/100) \* Excess Insurance Rate LAYER "D" \$15 MIL EX \$14 MIL LAYER "C" \$10 MIL EX \$4 MIL LAYER "B" \$3 MIL EX \$1 MIL Sum of (6) Through (9) Total (2) / Total (4) From Page 4 2010 Payroll (4) \* (5). NOTES:  $(2)^*(3)$ က 4 9 / 0

		REIN	REINSURANCE: \$10 Mil X \$4 Mil	84 Mil			2011-2012	
	ADJUSTED	2/3 Premium	1/3 Premium Not	Reinsurance	EXCESS	ADMIN	CARMA	RATE
	POOLED LOSSES	POOLED LOSSES Applied to ExMod Applied to ExMod	Applied to ExMod	Premium	\$15Mil x \$14Mil	PREMIUM	PREMIUM	PER \$100
MEMBER AGENCY	NOTE 6		NOTE 7		NOTE 8	NOTE 9	NOTE 10	PAYROLL
BCJPIA	\$1,646,854	\$305,033	\$134,004	\$439,037	\$182,498	\$109,342	\$2,377,731	\$0.595
CSJVRMA	1,043,711	193,318	130,159	323,477	177,261	79,303	1,623,752	\$0.418
MBASIA	128,379	23,779	14,003	37,782	19,071	67,336	252,569	\$0.604
MPA	1,149,897	212,986	86,328	299,314	117,568	121,270	1,688,048	\$0.655
PARSAC						14,523	14,523	
VCJPA	132,521	24,546	15,335	39,881	20,885	53,966	247,252	\$0.540
TOTALS	\$4,101,362	\$759,660	\$379,830	\$1,139,490	\$517,283	\$445,740	\$6,203,875	\$0.547

ſ			
	COMPARIS	COMPARISON TO Approved Budget	l Budget
	2011-2012		Percentage
	CARMA	INCREASE	INCREASE
	PREMIUM	(DECREASE)	(DECREASE)
10	\$2,268,556	\$109,175	4.81%
m	1,554,561	\$69,191	4.45%
4	244,058	\$8,511	3.49%
10	1,611,818	\$76,230	4.73%
	14,523	\$0	0.00%
0	238,467	\$8,785	3.68%
_	\$5,931,983	\$271,892	4.58%

Revisions from prior year:

Revised reinsurance allocation: Two thirds of the reinsurance premium continues to be applied to the JPA ex mod, while one third of the premium is not. A detail combined loss and payroll page for each JPA, rather than the two detail pages as provided in the past.

2011/12 Final Approved Budget

# CALIFORNIA AFFILIATED RISK MANAGEMENT AUTHORITIES

## $\sim 2011/2012$ Operating Budget Scenario $\sim$

# Funding For Pooled Losses at the 70% Confidence Level - 2.16% Discount Rate

 $\scriptstyle \sim$  Excess Purchase \$15 million ex of \$14 million - Colony  $\scriptstyle \sim$ 

~ Reinsurance Purchase \$10 million ex of \$4 million - Am Trust Financial ~

LAYER "A" \$0 - \$1 MIL - NOT ACTIVATED

LAYER "D" \$15 MIL EX \$14 MIL LAYER "C" \$10 MIL EX \$4 MIL LAYER "B" \$3 MIL EX \$1 MIL

	2010	<b>FUNDING FOR</b>	EXPERIENCE	LOSSED ADJUSTED OFF-BALANCE	OFF-BALANCE	ADJUSTED
	PAYROLL	POOLED LOSSES	MOD FACTOR	<b>FOR EX MOD</b>	FACTOR	POOLED LOSSES
MEMBER AGENCY	NOTE 1	NOTE 2	NOTE 3	NOTE 4	NOTE 5	NOTE 6
BCJPIA	\$399,854,746	\$1,267,604	1.152	\$1,460,321	0.9879	\$1,442,715
CSJVRMA	388,380,637	1,231,229	0.752	925,494	0.9879	914,336
MBASIA	41,784,220	132,463	0.859	113,838	0.9879	112,466
MPA	257,593,483	816,613	1.249	1,019,652	0.9879	1,007,359
PARSAC						
VCJPA	45,758,398	145,061	0.810	117,511	0.9879	116,094
TOTALS	\$1,133,371,484	\$3,592,969	0.964	\$3,636,816		\$3,592,969
			(andraya)			

(average)

LAYER "B" RATE	LAYER "B" RATE \$3 X \$1 Rate for Discounted Losses and ALAE (75% Confidence Level)	0.317
LAYER "C" RATE	LAYER "C" RATE Reinsurance Rate + Broker's Fee	\$0.10054
(\$5-14 MIL)	Broker's Fee (included in reinsurance rate)	\$68,290

Broker's Fee (included in reinsurance rate) (\$5-14 MIL)

Sum of (6) Through (9) From Page 4

(Payroll/100) \* Reinsurance Rate (2/3 applied to ex mod)

(Payroll/100) \* Excess Insurance Rate

Minimum of .75 AND Maximum of 1.25 (Page 2).

Total (2) / Total (4)

 $(2)^*(3)$ 

က 4 2 9 /

0

(4) \* (5).

Payroll/100 \* Rate Discounted at 3.50%

2010 Payroll

NOTES:

\$0.04564 LAYER "D" RATE Excess (\$15-\$29 Mil) Insurance Rate

		REIN	REINSURANCE: \$10 Mil X \$4 Mil	54 Mil			2011-2012	
	ADJUSTED	2/3 Premium	1/3 Premium Not	Reinsurance	EXCESS	ADMIN	CARMA	RATE
	POOLED LOSSES	Applied to ExMod Applied to ExMod	Applied to ExMod	Premium	\$15Mil x \$14Mil	PREMIUM	PREMIUM	PER \$100
MEMBER AGENCY	NOTE 6		NOTE 7		NOTE 8	NOTE 9	NOTE 10	PAYROLL
BCJPIA	\$1,442,715	\$305,033	\$134,004	\$439,037	\$182,498	\$109,342	\$2,173,592	\$0.544
CSJVRMA	914,336	193,318	130,159	323,477	177,261	79,303	1,494,377	\$0.385
MBASIA	112,466	23,779	14,003	37,782	19,071	67,336	236,655	\$0.566
MPA	1,007,359	212,986	86,328	299,314	117,568	121,270	1,545,511	\$0.600
PARSAC						14,523	14,523	
VCJPA	116,094	24,546	15,335	39,881	20,885	53,966	230,825	\$0.504
TOTALS	\$3,592,969	\$759,660	\$379,830	\$1,139,490	\$517,283	\$445,740	\$5,695,482	\$0.503

COMPARIS	COMPARISON TO Approved Budget	Budget
2011-2012		Percentage
CARMA	INCREASE	INCREASE
PREMIUM	(DECREASE)	(DECREASE)
\$2,268,556	(\$94,964)	-4.19%
1,554,561	(\$60,184)	-3.87%
244,058	(\$7,403)	-3.03%
1,611,818	(\$66,307)	-4.11%
14,523	\$0	0.00%
238,467	(\$7,642)	-3.20%
\$5,931,983	(\$236,501)	-3.99%

Revisions from prior year:

Revised reinsurance allocation: Two thirds of the reinsurance premium continues to be applied to the JPA ex mod, while one third of the premium is not.

 $\sim$  A detail combined loss and payroll page for each JPA, rather than the two detail pages as provided in the past.

### California Affiliated Risk Management Authorities

### ~ BALANCE SHEET ~

### As of September 30, 2011 (Unaudited)

### **ASSETS**

Cash in Bank	\$ 2,696
Local Agency Investment Fund	8,071,731
Market Valuation - LAIF	14,913
Investments - Managed Portfolio	1,634,138
Market Valuation - Investment	(1,849)
Accounts Receivable	29,168
Interest Receivable	105,190
Prepaid Expenses	5,740
Prepaid Insurance	 1,243,354

TOTAL CURRENT ASSETS 11,105,082

### NONCURRENT ASSETS

Investments - Managed Portfolio (Net of Rate Stabilization Fund) 22,140,276

Market Valuation - Investment 120,931

TOTAL OTHER ASSETS 22,261,207

TOTAL ASSETS \$ 33,366,289

### LIABILITIES AND NET ASSETS

### **CURRENT LIABILITIES**

Accounts Payable	\$ 15,134
Deferred Revenue	4,448,987
Equity Payable to Withdrawing Member	7,261
Reserve for Claims	4,200,000

TOTAL CURRENT LIABILITIES 8,671,382

### NONCURRENT LIABILITIES

Reserve for Claims	3,191,662
Reserve for IBNR	10,950,293

TOTAL NONCURRENT LIABILITIES 14,141,955

TOTAL LIABILITIES 22,813,337

### **NET ASSETS**

Unrestricted Net Assets - Prior Years	10,172,475
Net Assets - Current Year	380,477

TOTAL NET ASSETS 10,552,952

TOTAL LIABILITIES AND NET ASSETS \$ 33,366,289

### California Affiliated Risk Management Authorities

### ~ BALANCE SHEET ~

### As of September 30, 2011

(Unaudited)

Discount	Rate at	1.38%
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### ASSETS

### **CURRENT ASSETS**

Cash in Bank	\$ 2,696
Local Agency Investment Fund	8,071,731
Market Valuation - LAIF	14,913
Investments - Managed Portfolio	1,634,138
Market Valuation - Investment	(1,849)
Accounts Receivable	29,168
Interest Receivable	105,190
Prepaid Expenses	5,740
Prepaid Insurance	1,243,354

TOTAL CURRENT ASSETS 11,105,082

### NONCURRENT ASSETS

Investments - Managed Portfolio (Net of Rate Stabilization Fund) 22,140,276

Market Valuation - Investment 120,931

TOTAL OTHER ASSETS 22,261,207

TOTAL ASSETS \$ 33,366,289

### LIABILITIES AND NET ASSETS

### **CURRENT LIABILITIES**

Accounts Payable	\$ 15,134
Deferred Revenue	4,448,987
Equity Payable to Withdrawing Member	7,261
Reserve for Claims	4,200,000

TOTAL CURRENT LIABILITIES 8,671,382

### NONCURRENT LIABILITIES

Reserve for Claims	3,615,614
Reserve for IBNR	11,510,648

TOTAL NONCURRENT LIABILITIES 15,126,262

TOTAL LIABILITIES 23,797,644

### **NET ASSETS**

Unrestricted Net Assets - Prior Years	10,172,475
Net Assets - Current Year	(603,830)

TOTAL NET ASSETS 9,568,645

TOTAL LIABILITIES AND NET ASSETS \$ 33,366,289

### **STRATEGIES AND INITIATIVES FOR 2012**

**SUBJECT:** Strategies and Initiatives for 2012

### **BACKGROUND AND STATUS:**

In preparation for the 2012/2013 fiscal year, the Board may wish to establish, from discussions throughout the annual workshop, the strategies and initiatives and place priorities on these goals as well as any other issues which may have arisen.

### **REFERENCE MATERIALS ATTACHED:**

• Blank Strategic Goals & Action Item List (for listing comments and notes)

Agenda Item E.

### California Affiliated Risk Management Authorities 2012/2013 Strategic Goals & Action Item List

	Person		Status			
<u>Target</u> <u>Date</u>	Responsible	Action Item	Done	Revise	On Target	Comments
Goal					rarget	
Goal	T					
Goal						
C 1						
Goal						
Goal						
Goal						
Guai						

### SERVICE PROVIDER EVALUATIONS – BOARD OF DIRECTORS

**SUBJECT:** Actuary: Bay Actuarial Consultants

Administrator: Bickmore Risk Services Board Counsel: Farmer, Smith, & Lane LLP Broker of Record: Alliant Insurance Services Claims Auditor: Farley Consulting Services

Financial Auditor: Sampson, Sampson, & Patterson LLP

### **BACKGROUND AND STATUS:**

An electronic survey regarding satisfaction levels of the CARMA service providers was recently distributed to the Board members. Mr. Geoff Grote, CARMA President, will lead the Board in the discussion on the results of the evaluations for the various service providers.

The contract status of the various service providers is as follows:

- Actuarial Services: Jack Joyce, Bay Actuarial Consultant June 30 annually with notice
- Administration Services: Bickmore Risk Services expires June 30, 2012
- ➤ Board Counsel Service: Craig Farmer, Farmer Smith & Lane no expiration date, 30 days' notice
- Brokerage Services: Alliant Insurance Services expires June 30, 2012
- Claims Auditing Services: Tim Farley, Farley Consulting Services through 2013
- Financial Auditing Services: Bill Patterson, Sampson, Sampson, & Patterson, LLP with notice

### **REFERENCE MATERIALS ATTACHED:**

 Results will be delivered to the Board of Directors by Mr. Geoff Grote, CARMA President

Agenda Item F.1-6.