

Additionally, the injured worker has the right to use the UR Appeal Process as per Title 8 of the CCR 9792.10 as described below:

## UR Appeals Process as per CCR 9792.10

If you disagree with the utilization review decision and wish to dispute it, you must send written notice of your objection to the claims administrator within 20 days of receipt of the utilization review decision in accordance with Labor Code section 4062. This 20-day time limit may be extended for good cause or by mutual agreement of the parties. You must meet this deadline even if you are participating in the claims administrator's internal utilization review appeals process.

The injured worker may file an Application for Adjudication of Claim and Request for Expedited Hearing, DWC Form 4, showing a bona fide dispute as to entitlement to medical treatment in accordance with sections 10136(b)(1), 10400, and 10408.

## Required Language as per CCR 9792.9

If you want further information, you may contact the local state Information and Assistance office closest to you. Please see attached listing or you may receive recorded information by calling 1-800-736-7401.

## Information & Assistance Unit - District Offices

Anaheim, CA 92801 1661 No. Raymond Avenue, #200 (714) 738-4038	Bakersfield, CA 93301 1800 30th Street, Suite 100 (661) 395-2514	Eureka, CA 95501-0421 100 "H" Street, Room 201 (707) 441-5723
Fresno, CA 93721-2280 2550 Mariposa Street, Room 2035 (559) 445-5355	Goleta, CA 93117 6755 Hollister Avenue, Room 100 (805) 968-4158	<b>Grover Beach, CA 93433-2261</b> 1562 W. Grand Avenue (805) 481-3296
Long Beach, CA 90802-4460 300 Oceangate Street, 3rd floor (562) 590-5240	Los Angeles, CA 90013 320 W. 4th Street, 9th floor (213) 576-7389	Marina del Rey, CA 90292 4720 Lincoln Blvd (310) 482-3820
Oakland, CA 94612 1515 Clay Street, 6th floor (510) 622-2861	Oxnard, CA 93030 2220 E. Gonzales Road, Suite 100 (805) 485-3528	Pomona, CA 91768 732 Corporate Center Drive (909) 623-8568
Redding, CA 96001-2796 2115 Akard, Room 21 (530) 225-2047	Riverside, CA 92501 3737 Main Street, Room 300 (951) 782-4347	Sacramento, CA 95825 2424 Arden Way, Suite 230 (916) 263-2741
Salinas, CA 93906-2204 1880 North Main Street, Suite	San Bernardino, CA 92401 464 W. Fourth Street, Suite 239	San Diego, CA 92102-4402 7575 Metropolitan Drive,



Respectfully, Allied Managed Care

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