

Tiffany Anderson  
2 N Avena Avenue  
Lodi, CA 95240  
209-329-9523

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Dr. Shaw,

I am writing to you today to point out the multiple inaccuracies and misunderstandings I found in your report that you wrote to the insurance company AIMS and that will be used as a legal document against me during my hearing.

First and foremost I will start with the procedure that was used by your wife and I simply followed not knowing I was doing the wrong thing until Cindy pointed it out curtly to me.

I am writing you this letter so that maybe you can reflect on your business model and make changes to the areas that seemed to be so bothersome to you, instead of filing a complaint to the medical board of California.

Some of the content will be repetitive as I already wrote to you once after I felt that both you and Cindy were rude to me. But since your medical report is a legal document and detrimental to my case I am going to repeat a portion of my letter.

If I had a choice in my claim I would have opted out of the life time medical. There was not one thing you did for me that benefited my health or my legal position. If anything you were a detriment by not reporting what you saw and making statements that were false.

I was refereed to you by Mr. Stein's office and I was counseled to keep an open relationship going with the physician who took my case.

If I had known your practice was in Southern California and your availability was limited I would have made a different choice.

Your wife/office manager gave me her direct phone number and we spoke more than a handful times before she indignantly informed me I was to call the office number which I did not even know existed. As soon as Cindy informed me you had a office and asked me to use that number I did.

Again Cindy gave me your email address giving me the impression that this was an acceptable form of communication being your office was in Southern California. When I emailed you I was in desperate need of medical attention. I had incurred a new injury to my already compromised knee. I was in severe pain, the company doctor had



dismissed the cut 18 cm in length starting from the incision from my post surgical scar at the top of my knee down my leg. Along with the bruising along the front of my shin to the back of my thigh. I wanted to see you and have you document this.

When Cindy asked me to stop emailing you I did. But tell me, how do you communicate with a Dr. who is 6 hours away?

The last visit I had your wife informed me that she wants you to give up your practice down south so she over books you and hopes you will get tired and give up. To me it appears it will be at the expense of your patience. At this point and time apparently it is me.<sup>2</sup>