From: Tiffany Anderson [mailto:tiffanykayanderson@yahoo.com] Sent: 2011-07-07 1:06 PM To: jstroh@sjmosquito.org Subject: statement

John-

My desire not to return to see Dr. Eck is due to his lack of interest of what I was communicating to him.

Dr. Eck twisted and torqued my right leg into many angles. He also stuck his finger into my laceration.

Dr. Eck stated there was nothing he could do for me, but yet rescheduled a follow up appointment.

Prior to leaving I inquired if there were any other physicians to see on my return appointment, when I was told no, I informed the staff as a whole and I did not care for the Dr. I was informed not too many people do care for him.

I then informed the staff I did not desire to return and I was informed I had to tell you.

After leaving the office I was in severe pain along the joint line of my knee. I have a severe burning sensation where the laceration joined my post op incision. Also my knee is now swollen.

I was instructed to ice every 10-20 minutes which is an unreasonable request during work hours.

Controlling
every

I hope this is specific and brief enough.

Sincerely, Tiffany Anderson

On Jul 11, 2011, at 11:06 AM, jstroh <jstroh@sjmosqui

I spoke with Dr. Eck today re: your comments below. He stated that you are under no obligation to return on 7/13/2011 at 9:30 if there are no outstanding medical issues. We also discussed the option of you seeing another doctor, which would be available at U.S. Health Works other office in Stockton. If you feel a need for a follow-up visit but want to be seen by another doctor, please let me know immediately so that I can schedule your follow-up appointment at their other office.

John Stroh