



California Service Center
 P.O. Box 23758
 San Diego, CA 92193-3758

2144
 T16 (260) 27062836510



Tiffany Anderson
 2 N AVENA AVE
 LODI, CA 95240-2808

Purchaser/BU-ID: 000000003/0302
 Purchaser Name: STATE OF CALIFORNIA
 Medical Record: 11-0007897964

Regarding: Account Termination and Options for Continuing Coverage



June 17, 2013

Dear Tiffany Anderson,

Maintaining consistent health care is important for you and your family. While we've been directed to end your group-sponsored health plan coverage through STATE OF CALIFORNIA, effective on August 1, 2013 12:01 a.m., be reassured that you still have many options for continuing your health care coverage. This termination affects the following covered family members:

<u>Name</u>	<u>Medical Record Number</u>	<u>Effective Date</u>
Anderson, Tiffany	11-0007897964	August 1, 2013
Anderson, Ben	11-0007897965	August 1, 2013

This termination does not affect any other Kaiser Permanente accounts you or your dependents may have, such as health care coverage provided by another employer or group plan, including coverage you may get as a result of changing employers.

Your options for continuing coverage

We want to help you understand your options—and to help you choose another Kaiser Permanente health plan that works for you and your family. If you don't have any other active Kaiser Permanente accounts, you and your family may choose from a variety of plans outlined in the enclosed brochure, *Maintain a Healthy Outlook*.

We offer groups of plans that do not require medical review, one of which is Conversion Plans. These are individual plans with low deductibles and copayments that may fit your needs. These plans have varying eligibility rules, premiums, and benefits, which may be different from your current coverage. To learn more about these plans, please call our Member Service Contact Center at 1-800-464-4000, 24 hours a day, 7 days a week (closed holidays).

We also offer a broad range of coverage options through our Kaiser Permanente for Individuals and Families plans. These plans do require medical review but may have lower premiums. To learn more, please contact your broker or call us at 1-800-305-2112. Or visit buykp.org/93622, where you can explore plan options and apply online. You may also refer to your *Evidence of Coverage* for information on continuing your coverage.

Your responsibility for services received after the termination date

As a reminder, your coverage ends as of August 1, 2013 at 12:01 a.m. To avoid being surprised by unexpected charges, please make note of the following: If you or any covered dependents receive services from a Kaiser